

Fastlane Fitness Membership Terms and Conditions

This contract also governs direct debit payments owed to the facility. Any changes to this contract must be counter-signed by the Customer/Member:

1. Memberships

- 1.1 Members must be 15 or older. Any members who are under 15 must be accompanied by an adult who is also a member at the discretion of management.
- 1.2 Any member under 18 years of age must be endorsed by the applicant's legal guardian
- 1.3 Membership agreements must be completed and signed by the member in order to be considered valid
- 1.4 Acceptance of membership application will be at the discretion of Fastlane Fitness Management
- 1.5 All members are bound by these terms and conditions
- 1.6 All membership fees must be up to date in order for the client to use the facilities
- 1.7 All members are responsible for paying any penalty fees from Ezyppay
- 1.8 All members must produce their membership card on each visit before using the facilities

2. Cancellation and Holding of Memberships

- 2.1 A payment plan membership will incur a fee if cancelled within the minimum term, being the lower of \$150 or the remaining payments. Under extenuating circumstances the Fastlane Fitness Membership may waive the cancellation fee
- 2.2 A membership may be placed on hold for overseas travel, illness or accident, for a minimum of 3 weeks and maximum term of 3 months, which will incur one week's membership payment (ie one week of your normal membership rate). This may be altered at the discretion of management.
- 2.3 A membership may be cancelled after the minimum term if applicable, however notice of 10 working days must be given.
- 2.4 Cancellations and holds must be notified in writing. Fastlane will also confirm your hold or cancellation in writing during normal working hours ie Mon-Fri 8am-5pm. Please get in contact if you haven't had confirmation
- 2.5 Members must return the access card and parking pass when ending membership.

3. Managerial Discretion

- 3.1 All members must complete a pre exercise questionnaire and/or provide a doctors certificate if requested
- 3.2 Fastlane Fitness Management reserve the right to refuse use of the facilities to any member deemed at risk of injury to themselves or other members, or that poses a Health & safety issue.
- 3.3 Fastlane Fitness Management may request a medical certificate from a registered medical practitioner for any member before they may use the Fastlane Fitness Premises
- 3.4 Fastlane Fitness Management reserves the right to alter or update these terms and conditions
- 3.5 Fastlane Fitness Management reserves the right to alter the opening hours of the facility without prior notice given to the members

4. Member Rights

- 4.1 Every Member is entitled to use the Fastlane Fitness Premises during any and all opening hours stipulated by their membership agreement subject to these terms and conditions
- 4.2 The member has the right to cancel this membership agreement without penalty if Fastlane Fitness is deemed to have failed to uphold these terms and conditions

5. Members Conduct

- 5.1 Fastlane Fitness reserves the right to refuse entry to or expel any member whose conduct is deemed dangerous or offensive to other Fastlane Fitness members or staff
- 5.2 In the interests of hygiene and safety all members are required to wear suitable clothing for swimming - no t-shirts, shorts, under-garments etc. Gym visitors must wear suitable shoes, carry a towel and spray and wipe down all equipment and benches after use
- 5.3 Swim caps must be worn at all times. Swimmers must shower off in the outside showers before entering the pool if wearing excess lotion or sweat etc. All swimmers must read pool rules before use
- 5.4 A member who has been expelled may have their membership revoked without refund at the discretion of management. Any of the above may cause your membership to be revoked, by the discretion of management.

6. Disclaimer of Liability

- 6.1 All Members use the facilities at their own risk. Fastlane Fitness Management, Owners, staff and contractors will not be held responsible for any injury suffered while on the Fastlane Fitness premises unless gross misconduct as defined legally is found to have been the cause.
- 6.2 Fastlane Fitness Management, owners, staff and contractors will not be held liable for any loss or damage of members' property while on Fastlane Fitness premises.
- 6.3 Fastlane Fitness will not be held responsible for any legal or financial liability incurred by members while using Fastlane Fitness premises.

7. Facilities

- 7.1 Fastlane Fitness Management reserve the right to add or remove any equipment or service provided by the facility at their discretion and without notice to the members.
- 7.2 Fastlane Fitness Management reserves the right to make alterations to and perform maintenance on the Fastlane Fitness premises without notice. This may cause the partial or full closure of the facilities.
- 7.3 Members using the facility are entitled to 2 free hours of parking in carparks that aren't reserved. Fastlane will void any tickets issued in error so please ensure that you check-in each time you use the facility and that a valid parking pass is displayed.

I hereby guarantee that the above named member will honor the payment obligations he/she has made under the contract between the above named member and Fastlane Fitness.